

HONOLULU POLICE DEPARTMENT

POLICY SUPPORT OPERATIONS

September 17, 2019

Policy Number 5.11

VICTIM ASSISTANCE AND RESOURCE CARD

POLICY

Victims of serious crimes often look to the police for guidance and resources available to them. Crime victims may also be entitled to compensation from the Crime Victims Compensation Commission. The victim assistance and resource card (see the attachment) will assist both officers and victims of serious crimes.

PROCEDURE

I. CRIME VICTIMS COMPENSATION AWARDS

A. Victim/Dependent Awards

1. The law provides for awards to the following: victims of certain crimes, dependents or parents of deceased victims of such crimes, or anyone who is responsible for the maintenance of a victim of such crimes and who has suffered a loss or incurred expenses as a result of the injury or death of the victim. The crimes covered by this part of the law include:
 - a. Murder (first and second degree);
 - b. Manslaughter;
 - c. Negligent homicide (first and second degree);
 - d. Negligent injury (first and second degree and includes injuries resulting from motor vehicle accidents);
 - e. Assault (first, second, and third degree);

- f. Kidnapping;
 - g. Sexual assault (first, second, third, and fourth degree);
 - h. Abuse of family or household member; and
 - i. International terrorism (a Hawaii resident who is a victim of international terrorism).
2. Compensation may be awarded for:
- a. Expenses incurred because of the victim's injury or death; and
 - b. Loss of earning power.

B. Private Citizen Awards

The law also provides for compensation awards to private citizens who incur injury or property damage while preventing a crime, apprehending a criminal, or assisting a peace officer in either of the above.

C. Awards

All awards are made by the Crime Victims Compensation Commission.

II. VICTIMS OF DOMESTIC VIOLENCE

- A. Officers shall inform victims of domestic violence of the community resources available to them. Such efforts include (but are not limited to) the following:
- 1. Handing out the victim assistance and resource cards or other available brochures/cards; and
 - 2. Providing information on the availability of shelters and about other community violence projects and shelters that are known to the police.

- B. The Victim/Witness Kokua Services of the Department of the Prosecuting Attorney may be contacted for appointments for the following:
 - 1. Processing misdemeanor criminal complaints; and
 - 2. Obtaining assistance when there has been a violation of a Family Court protective order whereby the respondent has left the scene and the investigation has been completed.

- C. The Adult Services Branch of the Family Court may be contacted for a prescreening appointment and for assistance in the following:
 - 1. Obtaining a Family Court protective order; and
 - 2. Completing the necessary documents and scheduling a court hearing.

Prearranged appointments are required and will be limited to those who meet minimum qualifications.

III. DISSEMINATION OF INFORMATION

The victim assistance and resource cards will be distributed to all patrol divisions, the Traffic Division, and the Criminal Investigation Division.

- A. Patrol officers shall give cards to victims or dependents of deceased victims of misdemeanor offenses listed in section I A 1 above.

- B. Traffic Division officers shall give cards to victims or dependents of deceased victims of felony traffic offenses listed in section I A 1 above.

- C. Detectives shall give cards to victims or dependents of deceased victims of felony offenses listed in section I A 1 above.

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- D. Additional cards will be available through the Publications Section, Finance Division.



SUSAN BALLARD
Chief of Police

Attachment

Post on bulletin
board for one week

Policy first issued
March 29, 2002

SAMPLE CARD (TWO SIDES)



**HONOLULU POLICE DEPARTMENT
Domestic Violence Assistance**

COUNSELING AND SUPPORT

Ohia Domestic Violence 24 Hour Crisis Line	526-2200
Catholic Charities Family Services	521-4357
Child and Family Service	521-2377
Developing Options to Violence	532-5100
Family Peace Center	832-0855
Family Visitation Center	847-0015
Kaplolani Behavioral Health Services	983-6100
The Institute for Family Enrichment	596-8433
Pu'uhonua Drop In Center	585-7944

SHELTERS (24-Hour Hotlines)

Honolulu and Leeward Shelter	841-0822
Windward Shelter	528-0606
Military Shelter	590-7719

LEGAL ASSISTANCE

Domestic Violence Action Center	531-3771
Legal Aid Society of Hawaii	536-4302
Prosecutor's Office - Victim/Witness Assistance	768-7401

RESTRAINING ORDERS

Adult Client Services Branch of Family Court (Family and Household Members)	538-5959
District Court - Regular Claims Division (Non-related, non-household parties)	538-5151
Ala Kuola - legal services (Legal services and restraining order assistance)	545-1880

POLICE

Family Violence Detail	
Criminal Investigation Division	723-3609
Emergency Calls for service	911

Report No./Case Submitted _____



**HONOLULU POLICE DEPARTMENT
Victim Assistance**

IMMIGRANT SERVICES

Catholic Charities Hawaii - community and immigrant services	521-4357
Susannah Wesley Community Center - immigrant support	842-5450
Ala Kuola - legal services	545-1880

SEXUAL ASSAULT

Sex Abuse Treatment Center (Kapiolani Medical Center)	524-7273
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OTHER ASSISTANCE

Adult Abuse Reporting	832-5115
Child Abuse Reporting	832-5300
Missing Child Center of Hawaii	586-1449
Aloha United Way	2-1-1

SUBSTANCE ABUSE

Addiction Treatment Services, Salvation Army	595-6371
Alcoholics Anonymous	946-1438
Drug Addiction Services of Hawaii	538-0704
Sand Island Treatment Center	841-2319
Women's Way - residential treatment	732-2802

COMPENSATION MAY BE AWARDED

- If you were a victim of a crime (or dependent of a deceased victim), you MAY be able to recover the cost of out-of-pocket medical expenses and loss of earnings.
- Covered crimes include: Abuse of a Family and Household Member, Murder, Manslaughter, Assault, Sexual Assault, Kidnapping, Negligent Homicide, Negligent Injury, and International Terrorism.
- For more information, contact the
CRIME VICTIM COMPENSATION COMMISSION 587-1143

R-03/15